

Paul Vallone
Berkeley House
19 Portsmouth Rd
Cobham
KT11 1JG

Dear Mr. Vallone,

I am writing to formally raise a complaint against Rendell and Rittner, the managing agents at Chelsea Bridge Wharf, regarding their recent hiring of Chandra Patel as a property manager. Upon learning that Mr. Patel has a criminal record, I am deeply concerned about his suitability for the role.

The responsibilities of a property manager include providing leadership, supporting residents, handling finances, and ensuring the smooth operation of the community. I am unsure how Rendell & Rittner neglected to perform due diligence during the hiring process.

It is unacceptable for an individual with a criminal record to hold a position of trust and responsibility. This not only jeopardizes the safety and security of residents but also reflects poorly on Berkeley Homes as a responsible property developer.

Berkeley Homes has been dismissive of residents' concerns about Rendell & Rittner's negligent management for far too long. It is time for you to take action and remove this dysfunctional management company from Chelsea Bridge Wharf.

I request a response to this complaint at your earliest convenience, so I can be assured that appropriate measures are being taken to address my concerns.

Thank you for your attention to this matter

Yours sincerely,