



## RESIDENT UPDATES

### Completed projects

- All trees were pruned by the 19<sup>th</sup> November
- Jet and chemical deep wash of the public areas of the Estate completed
- 3 new bins arrived and are now placed in the Piazza
- All Piazza lights including the fountains are now operational
- New carpet placed at the Management Office (Concierge)
- Replacement of reflective tape on Sopwith Way bollards
- Internal and external new branding of signages completed
- Sanding and varnishing of benches by Centurion carried out by our inhouse team

### Regular Cleaning and Maintenance

- Following the full jet wash of the Piazza and front areas, our in house team will maintain the cleanliness and upkeep
- Our maintenance team carried out 148 jobs this month including filling and painting walls, adjusting ceiling tiles, replacing light sensors and bulbs, fixing handles, filling and painting skirting boards among others

### Ongoing projects

- Sourcing more powerful light bulbs for the Piazza tall lights
- Ponds lighting being completed shortly in preparation for refilling
- We continue to source and replace parts for the existing intercom system and appreciate your patience whilst it is being brought back up to a fully operational level

### Crime Statistics

The latest figures available for our area relate to the month of October and are as follows:

- Anti-social behaviour: 6 incidents
- Bicycle theft: none
- Burglary: 2 incidents
- Theft: 3 incidents
- Public order: 3 incidents
- Violence & sexual offences: 4 incidents

### Ongoing issues

We have been advised by Otis that the lift in Warwick 1-3 requires a belt to be changed and this is now scheduled to take place on the 17<sup>th</sup> December. We are sorry for the inconvenience.